

Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

**2016 FCC EEO Public File Report for Charter Communications  
12411 - CM Catawba Cnty NC**

*This Report Covers September 1, 2015 through August 31, 2016*

Total Number of Full-Time Vacancies Filled During This Period: 2  
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 8

*Please see attached the Recruitment Source List that includes recruitment source contact information.*

**FULL-TIME VACANCIES FILLED**

State NC  
FCC Unit 12411 - CM Catawba Cnty NC

Req #	Job Title	Source	Interviewees Referred	Number	
				Hired	
1505129	Account Coordinator	CableFax	0	0	
		Glassdoor	0	0	
		RecruitMilitary	0	0	
		Internal	1	1	
		Charter.com	3	0	
		Direct Employers	0	0	
		Indeed.com*	2	0	
		Multi-Channel News	0	0	
		Urban League of Central Carolinas	0	0	
		Lenoir-Rhyne University	0	0	
		Catawba Community College	0	0	
<b>1505129 Total</b>			<b>6</b>	<b>1</b>	
1505151	Local Account Planner	CableFax	0	0	
		Glassdoor	0	0	
		LinkedIn	0	0	
		RecruitMilitary	0	0	
		Internal	1	1	
		Charter.com	0	0	
		Direct Employers	0	0	
		Multi-Channel News	0	0	
		Urban League of Central Carolinas	0	0	
		Lenoir-Rhyne University	0	0	
		Catawba Community College	0	0	

1505151	Local Account Planner	Google*	1	0
<b>1505151 Total</b>			<b>2</b>	<b>1</b>
Grand Total			8	2

**RECRUITMENT SOURCE LIST**

<b>Name of Recruitment Source</b>	<b>Street Address</b>	<b>City, State, Zip</b>	<b>Contact Person</b>	<b>Telephone Number</b>	<b>Entitled to Notification?</b>	<b>Total Number of Referrals</b>
Direct Employers	9002 N. Purdue Rd., Ste. 100	Indianapolis, IN 42628	directemployers.org	317-874-9000	No	0
Charter.com	12405 Powerscourt Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	3
RecruitMilitary	422 West Loveland Ave.	Loveland, OH 45140	recruitmilitary.com	513-683-5020	No	0
LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	linkedin.com	312-650-7593	No	0
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	0
Internal					No	2
Indeed.com*					No	2
Google*					No	1
CableFax	541 Easter Point Road, Suite 3	Groton, CT 06340	cablefax.com	727-497-6565	No	0
Multi-Channel News	PO Box 123461	Dallas, TX 75312	multichannel.com	917-281-4700	No	0
Urban League of Central Carolinas	740 West 5th St.	Charlotte, NC 28202	S. Funderburke	704-373-2256	No	0
Lenoir-Rhyne University	625 7th Avenue NE	Hickory, NC 28601	Career Center	828-328-1741	No	0
Catawba Community College	2550 U.S. 70	Hickory, NC 28658	Career Center	828-327-7000	No	0

\* The sources marked with (\*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

**Supplemental Recruitment Initiatives:**

#	Name	Date	Description
1	Tuition Reimbursement	Ongoing	Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or advanced positions.
2	Training Programs for All Employees	Ongoing	Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management.
3	Training Programs for Management-Level Employees	Ongoing	Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills.
4	Lynda.com Training	Ongoing	Online courses for creative services staff to increase their knowledge and skills
5	PSS Training	10/28/2015	Sales training designed to increase sales executives knowledge of tactics
6	Spectrum Selling	6/8/16; 8/6/16; 8/24/16	Sales training designed for sales staff on selling our products
7	Digital Sales Accelerator Training	Ongoing	Training designed to explore current digital landscape and digital sales